

Cód Iompair an Chustaiméara

Tá Comhairle Contae Átha Cliath Theas tiomanta don tseirbhís is fearr is féidir a chur ar fáil duit ar bhealach éifeachtach agus measúil.

Chun cabhrú linn chun ár dtiomantas a choinneáil, táimid ag súil:

- **Go gcaitheann tú le foireann ar bhealach cúirtéiseach, sibhialta agus cothrom nuair atá tú ag déileáil linn, cibé acu go pearsanta, ar an bhfón, i scríbhinn nó ar líne.**
- **Ní ghlacfaimid le:**
 - teanga gháirsiúil, bhagrach nó mhíchuí a úsáid i leith na foirne agus/nó i leith an phobail;
 - foréigean nó bagairt foréigin a úsáid i leith na foirne agus/nó i leith an phobail.
- **Ní ghlacfar leis an iompar seo a leanas in aon cheann dár n-áiseanna:**
 - Iompar a chuireann isteach ar an úsáid agus an taitneamh atá daoine eile ag baint as an áis;
 - Damáiste mailíseach a dhéantar do mhaoin Comhairle Contae Átha Cliath Theas agus/nó í a ghoid;
 - Alcól agus drugaí aindleathacha a úsáid;
 - Tobac nó galtóitín a chaitheamh, seachas i limistéir shainithe;
 - Caitheamh bruscair;
 - Grianghrafadóireacht agus scannánaíocht, gan chead;
 - Maoin phearsanta á fágáil gan aon duine á faire agus úsáid á baint as áiseanna Comhairle Contae Átha Cliath Theas.
- **Ba chóir go ndéanfaí maoirseacht ar leanaí óga agus ár n-áiseanna á n-úsáid.**

Customer Code of Conduct

South Dublin County Council commits to delivering the best possible service to you in an effective and respectful manner.

In order to help us to keep our commitment, we expect that you:

- **Treat staff in a courteous, civil, and fair manner in all your dealings with us, whether that is in person, by phone, in writing or online.**
- **We will not accept:**
 - the use of offensive, threatening or inappropriate language towards staff and/or members of the public;
 - the use of violence or the threat of violence towards staff and/or members of the public.
- **The following behaviour will not be accepted in any of our facilities:**
 - Behaviour which is disruptive and interferes with the use and enjoyment of the facility by others;
 - Malicious damage to and/or theft of South Dublin County Council property;
 - The use of alcohol and illicit drugs;
 - Smoking and vaping, unless in designated areas;
 - Littering;
 - Photography and filming, without permission;
 - Personal property being left unattended while using South Dublin County Council facilities.
- **Young children should be supervised while using our facilities.**