

South Dublin County Council

County Hall,

Tallaght,

Dublin 24

Privacy Statement for Libraries Department

Business Unit: Ballyroan Library

Who we are and why do we require your information?

South Dublin County Council seeks to promote the economic, social and cultural development of the County and in doing so contribute significantly to improving the quality of life of the people of South Dublin County.

The delivery of high-quality services, tailored to meet the needs of all our customers, remains one of South Dublin County Council's core objectives and is included in our Corporate Plan. This quality service includes not only the level and quality of service given to our customers but also the quality of our decision-making processes, the efficiency and effectiveness of our corporate operations, standard of our facilities and our ability to adapt in an ever-changing environment.

To provide the most effective and targeted range of services to meet the needs of the citizens, communities and businesses of South Dublin County we will be required to collect, process and use certain types of information about people and organisations. Depending on the service being sought or provided the information sought may include 'personal data' as defined by the Data Protection Acts and by the General Data Protection Regulation (GDPR) and may relate to current, past and future service users; past, current and prospective employees; suppliers; and members of the public who may engage in communications with our staff. In addition, staff may be required, from time to time, to collect, process and use certain types of personal data to comply with regulatory or legislative requirements.

Why does the Council have a privacy statement?

South Dublin County Council has created this privacy statement to demonstrate the Council's firm commitment to privacy and the security of the personal data you provide to the Council.

South Dublin County Council's commitment to you is that the personal data you may be required to supply to us is;

- Obtained lawfully, fairly and in a transparent manner
- Obtained and retained for only specified, explicit and legitimate purposes

- Adequate, relevant and limited to what is necessary for the purpose for which it was obtained
- Recorded accurately and, where necessary, updated
- Stored safely and securely
- Kept only for as long as is necessary for the purposes for which it was obtained.
- Kept in a form which permits identification of the data subject
- Processed fairly and in a manner that ensures the appropriate security of the personal data including protection against unauthorised or unlawful processing.

Service referred to in this Privacy Statement

An emailing service for Ballyroan Library customers to notify them of events that are happening in the library on an occasional basis.

Personal data required

Personal email address only.

Specific and legitimate purpose for which the personal data is being sought

The data will be used to email Ballyroan Library customers details of forthcoming events happening in the library. It will not be used for any other purpose.

Legal basis under which the information is required to be supplied

The collection and processing of data is lawful according the Article 6 (1) (a) of GDPR regulations as -“the data subject has given consent to the processing of his or her personal data for one or more specific purposes”.

Other organisations/bodies/entities that the Council will be required to share data with, or obtain data from, in order to provide the required service

N/A

How your personal data will be kept safe from unauthorised or unlawful processing

Data is held on the Send In Blue server based in France. All of SIB’s datacentres maintain multiple levels of security that include personal electronic access cards, alarms, control barriers for vehicles, security fences, metal detectors and biometric technologies. Additionally, each datacentre has an intrusion detection system. As part of SIB’s security protocol, engineers are required to authenticate themselves using short-lived individual public key certificates. The issuing of these certificates is also protected by a two-factor authentication.

Period for which your personal data will be retained

Individuals can unsubscribe at any time and emails will be removed from the database. Transactional data (e.g. logs of notices sent etc.) are kept for an indefinite period but can be scheduled to be deleted in line with South Dublin County Council’s Retention Policy.

Contact Details

In order to communicate with you, the Council will ask for your contact details. You do not have to provide all contact details but providing more, such as email, phone, address, makes it easier for the Council to communicate with you.

Your Data Protection Rights

You have the right to request access to personal data held about you, obtain confirmation as to whether data concerning you exists, be informed of the content and source of data and check its accuracy. In addition, if the data held by South Dublin County Council is found to be inaccurate, you have the right to have the data corrected by the Council.

You may request to have information erased, object to direct marketing and to restrict the processing of your information, including automated decision-making.

You have the right to request data portability (transfer) of personal data held electronically by the Council to another data controller where technically feasible.

You may withdraw consent at any time where processing is based entirely on your consent.

Please note that to help protect your privacy the Council will take steps to verify your identity before granting access to personal data.

Data access requests should be made in writing and addressed to the Data Protection Officer, South Dublin County Council, County Hall, Tallaght, Dublin 24.

E-Mail: dataprotection@sdublincoco.ie.

Telephone: 01-4149000.

Right of Complaint to the Data Protection Commission

If you are not satisfied with the outcome of the response you receive in relation to a data access request or are unhappy with the manner of the processing of your data by South Dublin County Council then you are entitled to make a complaint to the Data Protection Commission which may investigate the matter for you.

The Data Protection Commission's website is www.dataprotection.ie or you can contact the Commission's Office at:

Telephone Number: 076 1104800 or 057 8684800

E-mail: info@dataprotection.ie

Postal Address: Data Protection Commission

21 Fitzwilliam Square South

Dublin 2 D02 RD28.

