

Privacy Statement for Free Public Wi-Fi

Introduction

Welcome to South Dublin County Council's free public Wi-Fi service. This Privacy Statement explains how we collect, use, and protect your personal data when you use our free Wi-Fi service, in compliance with the General Data Protection Regulation (GDPR). Users may connect to the system at their own risk. The Council or service provider do not accept any liability for data loss or issues that may arise from use of the service.

1. Data Controller

Data Protection Officer
South Dublin County Council
County Hall
Tallaght
Co.Dublin

Or via email: publicinfo@sdublincoco.ie

2. Personal Data We Collect

When you connect to our free Wi-Fi, we may process the following personal data:

- **Device Information:** Assigned IP address, Randomised MAC address, Device Name, Device Type, Operating System.
- **Usage Data:** Websites Visited, Data Usage, Duration of the Connection.
- **Connection Data:** Date, Time of Connection.

3. How We Use Your Personal Data

We use your personal data for the following purposes:

- **Service Provision:** To provide and manage access to our free Wi-Fi service.
- **Analytics:** To understand how our Wi-Fi service is used and improve its performance.

4. Legal Basis for Processing

We process your personal data based on the following legal grounds:

- **Legitimate Interests:** We have a legitimate interest in optimising the security and performance of our Wi-Fi service.
- By connecting to our Wi-Fi system, your personal data will be processed as described in this Privacy Statement.

5. Data Retention

We retain your personal data only for as long as necessary to fulfil the purposes for which it was collected or to comply with legal requirements. Typically, this means:

- Device and connection data are retained for 21 Days.
- After this period, data is anonymised for analytical purposes.

6. Data Security

- We implement appropriate technical and organisational measures to help protect your personal data against unauthorised access, alteration, disclosure, or destruction.
- Users may connect to the system at their own risk. The Council or service provider do not accept any liability for data loss or issues that may arise.
- Data transferred during connection to Wi-Fi service is encrypted, but not inherently secure.

7. Data Sharing and Transfers

We do not share your personal data with third parties except:

- **Service Providers:** We share data with third-party service providers who assist us in operating our Wi-Fi service.
- **Legal Obligations:** When required by law or to respond to legal process.

8. Your Rights

Under GDPR, you have the following rights regarding your personal data:

- **Access:** You can request access to your personal data we hold.
- **Rectification:** You can request corrections to any inaccurate or incomplete data.
- **Erasement:** You can request the deletion of your personal data.
- **Restriction:** You can request the restriction of processing your data.
- **Objection:** You can object to the processing of your data based on legitimate interests.
- **Portability:** You can request the transfer of your data to another service provider.

To exercise these rights, please contact us at publicinfo@sdublincoco.ie

9. Changes to This Privacy Statement

We may update this Privacy Statement from time to time.

10. Contact Us

If you have any questions or concerns about this Privacy Statement or our data processing practices, please contact us at:

Data Protection Office, South Dublin County Council, County Hall, Tallaght, Co. Dublin, D24 A3XC

By email: publicinfo@sdublincoco.ie