

## Terms & Conditions of Booking

### 1. Bookings:

- All hirers and users of South Dublin County Council's pavilions/changing rooms/artificial grass pitches are subject to the Terms and Conditions of Hire and Use as shall be laid down from time to time.
- All hirers and users of South Dublin County Council's pavilions/changing rooms/artificial grass pitches must have Public Liability Insurance to the sum of €6.5 million specifically indemnifying South Dublin County Council. This is a requirement to use the facilities.
- Those wishing to book the facilities must complete the official booking process. No activity can commence until official confirmation of the booking is received by the applicant person/group from South Dublin County Council. All bookings must be made via the Sportskey System.
- Pre-booked artificial grass pitches and changing rooms where applicable may not be transferred by the hirer to any other person/group.
- Pitch rental is for the duration of the booking only. It is the user's responsibility to ensure the pitch is available in time for the following booking.
- The contact person(s) named in the online form will be the person with whom all official communication from the Council will take place. If there are any changes in the details of the group organiser/contact person, the Council must be informed immediately.
- The person named in the booking will be the person responsible for the group, including full payment of the facility before use, behaviour of those attending the booking, and adherence to the terms and conditions of hire and use of the facility.
- Bookings for children under 18 years of age must be booked and supervised by a person aged 18 or over.
- Block bookings will not be guaranteed if there are any outstanding payments.

### 2. Cancellation Policy:

- A minimum of 48 hours' notice of a cancellation must be given to the Council. Failure to do this, or failure to show on the given hire time for the booking, will result in the group being charged for the hire of the facility.
- All bookings that have been paid and are due a refund, will be refunded in full.

### 3. State of Premises:

- No glass containers or bottles are allowed in or around the pavilion/changing rooms/artificial grass pitches.
- Smoking is not permitted in any area in or around the pavilion/changing rooms/artificial grass pitches.
- Chewing gum or food is not allowed in or around the pavilion/changing rooms/artificial grass pitches.
- No bikes, scooters, roller blades or skateboards are permitted on the artificial grass surface.
- Animals are not permitted.
- Clubs are not permitted to erect any signage on or around the pavilion/changing rooms/artificial grass pitches.
- Clubs are required to take a before and after use photo of the changing facility which is to be uploaded and attached to the relevant booking slot.

- Alcohol or drugs are not allowed in or around the pavilion/changing rooms/artificial grass pitches.
  - Money/valuables should be left in a safe area and not in an open area on view at any time.
  - Football boots, studded, heeled, spiked shoes or outdoor shoes are all forbidden on the playing surface. Moulded soled football trainers or multi-studded boots (max length 6mm) are permitted. No steel studs under any circumstances.
  - Users must clean their footwear prior to and after using the artificial grass pitch.
  - Petrol, oil or solvents must not be used on the surface.
  - No climbing on the perimeter fence.
  - The Council accepts no responsibility for items lost/stolen on the premises, or for any loss, damage, or injury occurring in or in the vicinity of the pavilion/changing rooms/ artificial grass pitch, or for any injuries to persons participating in any activity in or on its facilities.
  - Any damage done to facilities, property, or equipment, must be made good by the individual, group, club, or organisation responsible for the damage.
- Goalposts must be lifted or rolled, not dragged over the surface.
- Pavilion/changing rooms/ artificial grass pitch must be left clean and tidy for the next user, failure to do so may result in being prohibited from using the facility again.
  - Ensure all doors/gates are closed securely when leaving the facility
  - Where applicable, only park in designated parking spaces.
  - Any faults with the artificial grass pitch need to be reported by users before play or immediately upon discovery of a fault.

#### **4. Code of Conduct:**

- No activity, which could be misconstrued or give offence to other patrons, or to surrounding neighbours, will be permitted
- Special consideration must be given to neighbours living near the facility. No excessive noise conduct or general nuisance will be tolerated, and offending users will be refused further use of the facility.
- Only players and trainers/coaches are permitted inside the artificial grass pitch during a booking time. For safety reasons children under the age of 18 are not allowed inside during a booked session unless they are officially part of the booking and of the activity for which the booking was made.
- It is the person/clubs' responsibility to ensure that appropriate Child Protection measures are in place and Garda vetting carried out in relation to all under 18 teams availing of the pavilion/changing rooms.
- No use will be permitted outside the operational hours of the facility.
- The Management decisions on admission, allocation, use, operation, or closure of the facilities is final.

#### **5. The Management reserve the right to:**

- Introduce, amend, or delete such rules as may be required from time to time due to the needs of the service or due to changing circumstances
- Levy charges and fees as it considers appropriate for the use of facilities or services, and to alter such charges or fees at their sole discretion
- Refuse admission or the continued use of the facilities to any person/club/group who in their opinion are in breach of any management rule, or whose behaviour is such that it interferes with the safe, efficient operation of the facility
- Close the facilities for maintenance repair, holidays, or for any other reason. Where such closure occurs, no claim shall lie against South Dublin County Council management, staff or personnel in respect of loss or inconvenience suffered. South Dublin County Council point out that all persons using the facilities do so at their own risk. Users are strongly advised to seek medical advice before undertaking exercise. Users with any known medical condition should consult with their doctor before participating in any form of exercise. In the event of an emergency please call 999 and direct the required service to the following location: